

PART II: OUTCOMES

Definitions:

Goal: A specific statement about direction; what we want *clients* to attain; the change we're working toward making

Input: Resources the organization puts in: people, money, facilities, time, technologies (knowledge, information technology, medical/therapeutic technologies)

Output: Output is about "us." It measures the activities we engage in, for example: number of clients served, number of sessions, number of service units, etc.

Outcome: Outcome is about "them" -- the change experienced by the client.

Please add lines as needed

Program / project goal	Input	Output	Outcome
Implement family support strategies in Clay County 1) Train facilitators in FGDM and Wraparound	Summer Rahlf (LSS) was trained in FGDM in 2005 and Aimee Griffin was trained in 2006. Jessica Hoepfer will be trained in FGDM in the upcoming year through DHS. 2 part-time facilitators trained, and left 1 part-time facilitator trained.	<ul style="list-style-type: none"> • 12 FGDM families served with 23 meetings held • 48 Wraparound families served in the last fiscal year 	<i>See I. under "Additional comments" below for a full list of client outcomes.</i>
2) Support FGDM and Wraparound teams	<ol style="list-style-type: none"> 1. Hire more facilitators and train them 2. Flex funds to help meet financial needs 3. Convenient, accessible office space 4. Small group created to work on grant-writing 	<ol style="list-style-type: none"> 1. People wanted more access to a wraparound facilitator so we hired additional staff 2. 34 families received \$7,814.04 in flexible funding. 3. Program staff were investigating new office space at the end of the FY 4. Five work group members began meeting to work on MN Common Grant form. 	<ul style="list-style-type: none"> • Consistent meeting dates/times have been set in place at Wraparound meetings • Wraparound facilitators have stayed with Wrap teams • Teams better utilize community resources to meet the families' unmet needs.
3) Encourage collaboration	Breakfast for service providers	25 people attended	23 new referrals in FY08 came

among the various agencies referring families to the FGDM and Wraparound processes	<ul style="list-style-type: none"> • Food • Meeting space (LMHC) • Paper, markers 		from at least ten different referral sources.
4) Hold informative trainings and educate service providers and community members	<ol style="list-style-type: none"> 1. Dr. Blaska (October 27) 2. Conference update on Nov. 16 3. Breakfast/dinner for families 4. Talks to various referral agencies 	<ol style="list-style-type: none"> 1. October 27 session did not take place 2. Conference update occurred on July 16, 2008 (FY09) 3. One parent attended session 4. Aimee has attended staffings at the following agencies: Clay County Social Services, Rule 79 case managers, LSS, Head Start, EIS, Moorhead Schools, and Access 	
Develop an assessment plan for the program using data we will collect			
1) Family meeting their own measurable goals	Fidelity index – Evidence shows that high fidelity wraparound helps families meet their goals.	Fidelity index purchased. Training began 7/10/08. By September 1, 2008, interviews with five families will have begun. Up to 4 team members per team will be identified to participate in the interviews	
2) Plans are individualized to the families needs	A survey is given to team members following meetings	Survey is given periodically throughout the year. 12 surveys given at family conferences (All FGDM meetings get surveys). 20 Wrap teams took surveys (they	The current survey doesn't ask specifically about whether needs are met, but the following comments from families who took the survey indicate that positive changes

		get them sporadically.)	<p>have been made:</p> <ul style="list-style-type: none"> • Thank you for all of your help – concerns –interests in helping our family ☺ • Thanks for working with our family • A great help to our family • Thank you for all your help
3) Reduce number of families using high-end services/out-of-home placement	Fidelity index – Evidence shows that high fidelity wraparound reduces the number of families using high-end services/out-of-home placement	At the end of FY08 there are 34 wraparound teams. 12 family group conferences were held.	<p>Of the 52 families that have been involved in <i>wraparound</i> since July 1, 2006, 34 teams have children at home, 14 families are using out of home placement for children, 7 – don’t know. Of the 14 families with children in out-of-home placement, 13 are working toward reunification.</p> <p>8 families involved in <i>FGDM</i> were using out of home placements and 5 had their children at home and were working on family preservation</p>
Host a national Wraparound speaker and invite surrounding counties to participate in conference	Training/conference-related expenses Coordinator/facilitator time	<p><i>February 2008:</i> Program coordinator and facilitator attended an all-day training with John VanDenBerg</p> <p><i>June 2008:</i> Program coordinator and facilitator attended the California Wraparound Initiative conference.</p>	New strategies were implemented (<i>see II. under “Additional Comments” below</i>)

Narrative (including case study if appropriate)

The “Jones” family was referred by their Children’s rule 79 CM in March 2007. The family was referred in order to keep good communication open with among the many service providers working with them as well as to bring everyone together to help work on the family’s strengths. The team also wanted to find activities that the family could do together to bolster the self-esteem and social skills of each individual.

When the facilitator met did a strengths assessment with the family, it became apparent that the family had many strengths to build on. The family also expressed many needs at the time; mental health needs and basic needs (housing and transportation) were at the top of the list. The first meeting was well-attended by service providers and both parents. The parents talked about having informal supports but said it was difficult for them to attend the meetings. At subsequent meetings, the team discussed ways in which the family’s needs for housing, basic care, employment and mental health could be addressed and supported.

At times it appeared as if some newer team members weren’t fully aware of the Wraparound process and tried to take “voice and choice” away from the parents versus helping them find ways of working through dilemmas. This was quickly resolved through the process and the facilitator reviewed the principles of Wraparound with team members to ensure that the family was respected and that the plan and meetings were family-driven, based on their individual strengths, needs and culture.

Meetings held after this review were more productive and the family felt more empowered. They were able to come to the Wraparound meetings and express their opinions, needs and concerns. The team talked about the many strengths that the children, the family, and the team as a whole brought to the table. Once the team started to build on family strengths and began empowering the family in a positive way, things started to change for the family. Their difficulties remained; however, they could rely on their team for support and encouragement, ideas and resources.

The team helped the family brainstorm new avenues for employment opportunities, transportation and housing. The team also worked out ways in which they and others could assist the family and helped them find informal supports within their own family and within the community. The wraparound process was able to help the children get more involved in the community and help the parents do activities with the kids.

The family now has appropriate housing, the children’s mental health is stable and the parents agree that they are doing much better at parenting.



PART III: COLLABORATION

Explain how the service/program has been collaborating with community partners.

The Clay County Collaborative contracts with Lutheran Social Service of Minnesota to provide the Family Support Model Program. The Family Support Model work group of the Clay County Collaborative oversees the program which now consists of two evidence-based, strength-based, family driven processes, wraparound and family group decision making.

Parents who have been involved in the wraparound process in the past join representatives from many organizations at the monthly meeting of the Family Support Model work group. Agency partners include: Clay County Social Services, Moorhead Area Public Schools, Access of the Red River Valley, The Arc of West Central Minnesota, Lakeland Mental Health Center, Lutheran Social Service of Minnesota, Rural Enrichment and Counseling Headquarters, and The Village Family Service Center. In addition, representatives from the following agencies participate on wraparound teams: Access of the Red River Valley, Clay County Probation (including Reentry Services transitional coordinators), Clay County Public Health, Restorative Justice (Clay County Sheriff's Department), Clay County Social Services (including financial workers), CEP, Creative Care Reaching Independence (CCRI), Lakeland Mental Health Center, Lakes and Prairies Community Action, Midwest Community Resource Services (MCRS), Meritcare, PATH, Rape and Abuse Crisis Center, REACH, Solutions Inc., The Village Family Service Center (including Truancy Intervention Program staff). Professionals from various agencies serving in the following capacities also serve on wraparound team: Adult Rule 79 case managers, Children's Rule 79 case managers, Intensive In Home, Early Intervention Services/Head Start, Family Therapist, Guardian Ad Litem, Day Treatment, School Teachers, AHRMS, Special Ed, Foster Parents, School Counselors, Professional Home Base, Behavior Specialist, Adult Education, CTSS, Family Skills, Addiction counselors, Indian and Child Welfare, Family Advocates.

The Wraparound Process has demonstrated true collaborative efforts with private and public service providers to meet families' needs in Clay County. All involved have been active in working together to provide the highest quality of care for children and families through these interdisciplinary teams. Program Coordinator Aimee Griffin has worked tirelessly to educate community partners on the Wraparound process, program goals, and referral processes to strengthen families and identify families in need.

In addition, Patty Kline, LSS regional director, is a member of the Clay County Collaborative's Administrative Group. Aimee and facilitator Jessica Hoepfer are committed to the Family Support Model Work Group. Aimee also attends the Restorative Justice Work Group. Jessica is active on Clay County's Community Transition Interagency Committee (CTIC). Aimee has worked to educate community partners on the Wraparound process, program goals, and referral processes to strengthen families and identify families in need.



PART IV: ADDITIONAL COMMENTS

- I. A survey of wraparound teams by the program coordinator and facilitator showed that the following outcomes were achieved by families with wraparound teams:
 - 2 mothers received in-patient treatment to better care for themselves and their families.
 - 5 families found stable housing.
 - 1 family is pursuing their dream of moving to a place where the daughter can go to a special needs school to work with horses.
 - 1 mother paid off her debt and got off probation.
 - 1 mother has been able to increase her visits with her children to try and reunify with them.
 - 1 family has service providers phasing out.
 - 1 family is successfully taking over facilitation of their own wraparound team.
 - 2 children are successfully employed.
 - 1 child re-enrolled in Head Start after dropping out.
 - 6 parents are now gainfully employed.

- 1 mother is now taking her meds consistently.
- 1 mother completed her masters degree.
- 4 parents are utilizing their mental health providers and have provided more stability for their families.
- 1 child has successfully reunified with his mother.
- 1 parent is now exercising on a regular basis.
- 1 child is having greater success at school with fewer timeouts.
- 1 child has been getting better grades and has a much better relationship with his mother.

II. The following strategies have been implemented this fiscal year as a result of program employees and work group members attending conferences on Wraparound:

- Wraparound Guidebook written and distributed
- Facilitator Training Guide written and used.
- Set a mission/goal for every family/team – process is family driven according to what they want to see for their future
- Be goal-oriented vs. service-oriented
- Have criteria for Wraparound teams
- Utilize a Wraparound plan/review/summary – Holds team members accountable and makes the plan an active plan
- Conduct strengths inventory and strengths interview with each family – makes the plan meaningful to the child/family
- Be solution-focused – when there are ideas generated during meetings and the family knows they have choices, much better outcomes are reached

PART V: FINANCIAL REPORT

	Budgeted	Actual	Remaining
Project coordinator			
Coordinator Salary		37,668.75	
Coordinator Benefits		8,882.50	
Administration		8,330.00	
Part-time facilitator		10,051.12	
	73,000.00	64,932.37	8,067.63
Space/Equipment			
Equipment (computer)	1,500.00	1,500.00	
Copy/Printing/Advertising (for trainings)	1,500.00	552.00	
Postage	1,000.00	384.00	
Phone (office & long distance)		612.00	
Phone (cell)		360.00	
	4,000.00	3,408.00	592.00
Supplies/Training			
Training/travel	1,000.00	5,982.30	
collaborator fee/license, interpreter fee, space rental, computers		4,271.88	
Supplies/Materials/Refreshments (flip charts, markers, etc.)	1,500.00	1,360.18	
	2,500.00	11,614.36	(9,114.36)
Travel			
Coordinator travel/training			
	1,500.00	889.55	610.45
WA facilitator travel		601.90	
		1,491.45	8.55
Total	81,000.00	81,446.18	(446.18)
Flex Funds			
for Wraparound and FGDM (approx \$500/family at 30 families and FG transportation)			
	19,000.00	7,814.04	11,185.96
<i>Carry over to FY09: \$10,739.78</i>			

Family Group Decision Making grant through Clay County Social Services

	Budgeted	Actual	Remaining
Contracted Services for Team Facilitators	15,000.00	11,102.16	3,897.84
Flex Funds for FGDM	1,000.00	498.69	501.31
	16,000.00	11,600.85	4,399.15